A SUMMARY of

THE CANADA JOB FUND

An overview of the federal transfer to provinces and territories

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Warning:

The Canada Job Fund is evolving. Official information is scant. This document contains information that was accurate as of January 21, 2015.

GLOSSARY

CJF - Canada Job Fund

CJG - Canadian Job Grant

ESS - Employment Services and Supports

LMA - Labour Market Agreement

LMDA - Labour Market Development Agreement

CANADA JOB FUND OVERVIEW

- The Canada Job Fund (CJF) replaces the Labour Market Agreement (LMA). This six- year agreement with the provinces and territories is for the same annual amount as the LMA
 \$500 million/year with distribution of the funds based on population.
- The signed agreements between the federal government and provinces/territories provide the overall framework. However, each jurisdiction is responsible for developing the guidelines for spending the funds. Variations between jurisdictions are likely.
- All provinces and territories have signed agreements with the federal government.
 Agreements were located for all jurisdictions except North West Territories, Nunavut,
 Saskatchewan, and Yukon. Quebec is not listed above and is not subject to the Canada
 Job Fund agreement. The federal government reached an agreement with Quebec that
 its current programming was in line with the objectives of the Canada Job Fund, and so
 no separate agreement was required.
- The federal government had announced a start date of July 1, 2014 for the Canadian Job Grant (CJG), the key component of the Canada Job Fund. Provinces and territories have had to develop guidelines and procedures for the implementation of the CJG. All provinces and territories have public websites inviting employers to apply.
- The policy objective of the CJF is to "create a strong, resilient, and adaptable workforce."
 The distinguishing feature of the CJF is greater employer investment and involvement so that skills are better aligned with job opportunities.

• The CJF contains three elements:

- Canada Job Grant
- Employer Sponsored Training
- Employment Services and Support

1. Canada Job Grant

- The employer decides who is trained, what the content of the training is, and who delivers the training.
- The grant goes to the employer, not the individual.
- Employers contribute one-third of the training costs, including tuition fees or training provider fees, textbooks, etc.

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¹ Ontario Agreement. Note that the BC agreement does not refer to "resilient."

- Only employers with less than 50 employees can use wage reimbursements or wages for up to 50 per cent their contribution.
- Trainees must be eligible to work in their province/territory. The most likely eligible
 beneficiary would therefore be the employed who are seeking training for a better job,
 especially since the agreement states that employers can train individuals in their
 existing jobs. The term "individuals" is used with no restrictions on the type of
 individuals (e.g. supervisors, managers, hourly workers) who can receive training.
- Employers can also pay for the training of the unemployed who are seeking training to
 obtain a job and/or the employed who are underemployed and seeking training for a
 better job. Likely, individual employers would not train these beneficiaries. Rather,
 collective employers, e.g. union hiring halls, industry associations, would be more likely
 to support these individuals' training.
- Training is provided by third party institutions. Training should be of "short duration" (In Ontario, not more than a year).
- Provision has been made for small businesses with under 50 employees to make up to 50 per cent of their financial obligation from wages or wage replacement (i.e. 50 per cent of their 1/3 contribution). They can also make up their financial obligation with a cash contribution of 15 per cent of an individual grant (rather than 33 per cent, as would be the case with large businesses).
- Large businesses cannot use wages or wage replacement and must meet their 1/3 obligation with a cash contribution.

2. Employer Sponsored Training

- Provinces and territories can use their own employer sponsored training programs to meet the employer spending targets under the Canada Job Fund. These programs must follow the principles of the Grant, i.e. employer driven.
- Employer Sponsored Training appears to be a sop to the provinces who argued last year that they already had skills development programs that involved employers and so did not need the Canada Job Grant.

3. Employment Services and Support

 This refers to the type of programming allowed under the LMA, and includes literacy, numeracy, and employability training. This programming is permissible under the Canada Job Fund.

- The aim of the Employment Services and Supports (ESS) is training for entry to or return to employment, or to obtain or keep employment or maintain skills. Alberta's guidelines stipulate that the training must be undertaken in order to fill a job vacancy.
- The eligible beneficiaries are similar as for the LMA: unemployed individuals who are not El Clients, OR, employed individuals who are low-skilled such as those who do not have a high school diploma.
- While support for this type of programming was a major sticking point in the federalprovincial-territorial negotiations, this element of the CJF has not been highlighted in the press or in statements made by the various levels of government.
- The agreements outline the type of eligible services and supports. This is a change from the former LMA where the type of services and supports were not listed. In addition, the list is significantly broader than the federal government first announced. Initially, the federal government wanted to limit provincial and territorial services to employment counselling and services. The list of supports and services is wide ranging and would likely be far more than what was offered by many provinces/territories under the LMAs.
- Employment Services and Support may include:
 - skills training, ranging from training in basic skills, such as literacy and numeracy, to advanced skills training
 - o incentives to support on-the-job training and workplace-based skills upgrading
 - o group interventions and job readiness assistance
 - o financial supports and benefits such as loans, grants and living allowances
 - employment counselling and services
 - labour market connections such as services to facilitate matching supply and demand and services that promote and enhance labour market efficiency
- However, provinces and territories are bound by complex targets for the Canada Job
 Grant spending and employer contributions, which will limit the amount available for
 programming unless additional provincial/territorial resources are used.

4. Issues and concerns about the Canada Job Fund

- A likely effect on the most vulnerable people:
 - o The Canada Job Fund is employer driven,
 - It favours employer determined training, which will mostly benefit to existing employees,

- No incentives exist for training non-employees,
- Training providers who offer a credential/certificate will be more likely to provide the training,
- It will provide less of opportunities for the unemployed, those with low basic skills and the underemployed,
- The Employment Services and Supports element, while likely to be used in the first year of the CJF, will gradually fade away by year four,
- As a result, a return of the challenges faced by those not eligible for EI Part II training could happen.

A likely reduction in the transfers from the federal government:

- There is no change in the general funding level from the Labour Market
 Agreements. The federal government will transfer \$500 million annually to the
 provincial/territorial governments over six years starting in 2014-15. The total
 transfer is based on the provincial/territorial population.
- But one significant change from the LMA is that any unspent funds over 5 per cent of the total transfer must be returned. The LMA allowed provinces and territories to re-profile lapsing funds. The CJF assumes the same level of operations and spending in each year. It does not take into account that it will take several years before programs are fully operational.
- Where provinces and territories do not meet targets for employer spending, subsequent payments from the federal government will be reduced. Provinces and territories would do best to develop delivery mechanisms that ensure the employer targets are met.
- o Federal funding will depend on meeting employer take-up targets.
- The Canada Job Fund is a complex set of minimum and maximum limits, variable funding sources, and employer contributions quotas.
- As a result, the likelihood of significant amounts of unspent monies being returned to the federal government is high because of the requirement for returning unspent funds and the reductions in transfers should the spending targets not be met.

COMMENTARY/OBSERVATIONS

While some provinces declared the final federal offer a success, in essence there is little difference from the original offer. While the inclusion "Employment Services and Supports" acknowledges the successful elements of the LMA, particularly the focus on those with weak skills and the most vulnerable, the amount of spending required to meet employer matching targets will displace innovative programs to the sidelines in the first few years and will be virtually non-existent in the last years of the agreement. The LMA target group of those with low skills will not benefit to anywhere near the same extent under the CJF. Overall, the CJF is far more restrictive than was the LMA.

How many employers will pay up to \$5,000 for training, especially for those who are not employees, is a question. According to the Conference Board of Canada, annual investment in employee training is \$688.² To meet the Canada Job Grant targets will require an <u>increase of 627 per cent</u> in employer spending. For companies with over 50 employees, the contribution is in cash and cannot be made up through wages or wage replacement. The figure of \$15,000 per grant does not appear to be based on evidence that employers will spend this much money. The UPSKILL project recently completed by Social Research and Demonstration Corporation (SRDC), was a fully funded "Cadillac" essential skills training program which at best would have cost the employers \$2,500 per employee.³ The possibility exists that employers will take advantage of higher priced training (likely for supervisors and managers) in order to gain full benefits from the CJG. Recall as well, that any amounts not spent under the Canada Job Grant will be reduced from future transfers.

Provinces and territories will face challenges in gaining employer support. Jurisdictions such as Manitoba, Nova Scotia, Alberta, Saskatchewan, PEI, and New Brunswick may have an advantage by having existing workplace education initiatives with connections to employers. Manitoba and Nova Scotia have sector councils that may be well positioned to mobilize employers and organize training. Private sector organizations have begun to solicit businesses to assist them in applying for funding.⁴

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² Conference Board of Canada. Learning and Development Outlook 2011: Are Organizations Ready for Learning 2.0? October 2011. Cited in The Canadian Chamber of Commerce. Closing the Skills Gap: Mapping a Path for Small Business, Report of the Symposium on Skills and Small Business. February 2013. p. 8.

³ Social Research and Demonstration Corporation. Establishing the Business Case for Workplace Essential Skills Training. UPSKILL: A Pan-Canadian Demonstration Project. April 22, 2014. Slides for a webinar hosted by the Centre for Literacy. http://www.centreforliteracy.qc.ca/learningevents/making-business-case-workplace- essential-skills-training-evidence-upskill. Accessed August 12, 2014.

⁴ LIFT TEMP BLOG. "The Canada Job Grant". http://blog.lifttemp.com/tag/canada-jobs-grant-2014/. Accessed August 10, 2014.

Servicing small businesses will be a challenge, despite the relaxed requirements laid out in the agreements. SRDC's UPSKILL project concluded:

"The amount of release time that employers can make available, given their current business demands, is an important barrier to training. Small firms, with less than 20 employees, find it particularly challenging. In the UPSKILL project, even though a matching subsidy for release time was available (half of the release time, up to 20 hours per participant would be reimbursed) very few employers maximized this subsidy by providing the full amount of training available. Alternative approaches that better address workplace constraints, such as training through mentorship or with off-site cluster based delivery models for small businesses, should be explored." 5

Despite talk of how this scheme will boost the skills of those not working, little exists in the Ontario agreement to motivate employers to support non-employees. Partnerships arrangements grouping trainers, employers, industry representatives, and labour may be able to address the needs of non-employees. However, the federal government has spent the past few years closing down sector councils, the very organizations that could mobilize training of employed and unemployed people on a large scale.

Most troubling is the lack of specificity about who can be trained and what type of training is supported. There are no limits to training managers and supervisors, or to including higher skills training. More expensive training with larger employers may be the most efficient way to meet targets.

The Canada Job Grant does not provide support for the critical elements of organizational needs assessment, curriculum development, and program implementation. The UPSKILL project estimated that these costs are about 13 per cent of the cost of delivering workplace education and stressed the value of occupation/industry specific solutions and customized curriculum. If these costs are not generated by government, employers will likely turn to existing non-customized training.

The Canada Job Grant is a significant departure from the programming under the LMA. LMA programming was designed by each province and territory based on their own needs and requirements.

The Canada Job Grant is very specific as to criteria, costs, eligible clients, and activities, removing any provincial/territorial discretion. Manitoba, it should be noted has made some

⁵ Social Research and Demonstration Corporation. "UPSKILL: A Credible Test of Workplace Literacy and Essential Skills Training, Highlights." <u>www.srdc.org</u>. Accessed August 18, 2014.

additions to its CJG scheme by permitting alternative organizations to deliver training (equipment manufacturers, software developers and private trainers).

It is not clear what will happen to the 2014-15 allocations — will it be "business as usual" until provinces and territories sign agreements and develop delivery mechanisms? Minister Kenney told the House of Commons committee that the CJF funds were not included in the Main Estimates. He would include these in the supplementary expenditures in the fall once the agreements are signed. The federal government will not transfer funds without an agreement (according to the Alberta agreement) and delays will likely result in under spending in year one of the agreement.

Ontario has committed to no changes in funding levels for LMA type programs in 2014-15, but as a larger province, it is in a better financial position to do this. Smaller provinces and territories will probably require the federal funds to support activities under the CJF. While provinces and territories can use LMDA funds to supplement the Canada Job Fund, these funds come from premiums paid by employers and workers. At some point, there may be pushback about using these funds for people who may not have contributed to or not eligible for EI.

In conclusion, the CJF does meet the government's objective to promote greater employer involvement, but does this at a cost. The likely outcome will be that employers will train their own employees; there is no incentive for individual employers to train people they do not employ. Creativity and collaboration will be required to organize groups of employers to offer training, the most probable means of training the unemployed.

The "problems" that the LMA fixed, the lack of services for the non-EI eligible and those with low literacy and essential skills, will become problems again with the CJF. By the last three years of the CJF, only 30 per cent of what was spent previously on addressing these services will be available, effectively returning to the 1996 state of affairs.