

We also welcome your support by calling or writing Hanif Patni, the President and CEO of ZipTrack and telling him that you expect a fair and equitable settlement for Ottawa's taxi dispatchers now.

**Hanif Patni, President & CEO**  
Coventry Connections (ZipTrack)  
455 Coventry Road  
Ottawa ON  
K1K 2C5  
**Phone:** 746.8740  
**Fax:** 746.1293

Thank you for your support and understanding. If you would like more information, please visit [www.cupe.ca](http://www.cupe.ca). The taxi dispatchers are members of CUPE Local 4266.



# How The GRINCH STOLE OTTAWA'S TAXI SERVICE



# TAXI GRINCH DRIVES OTTAWA'S TAXI SERVICE TO A HALT ON NEW YEAR'S EVE NIGHT!

## **Thank you for riding with Blue Line Taxi service.**

This ride was made possible by one of Ottawa's 47 taxi dispatchers. They take between 500 and 1000 calls a day from a call center at 455 Coventry Street.

They work long hours with only one break, and on average get paid a measly \$9 an hour with no benefits. No one can survive on these poverty wages.

Ottawa's taxi dispatchers are the lowest paid call center workers in the country!

Their employer, ZipTrack (the company that operates Blue Line, Capital, Veterans and DJ Taxi) refuses to negotiate in good faith. They have unjustly terminated a member of the dispatchers' bargaining committee and failed to offer an increase in wages or addition of benefits.

## **Ottawa's taxi dispatchers are our friends and we need them.**

Their contract with ZipTrack expires on December 31st. Without an agreement, taxi dispatchers could be locked out on New Year's Eve night or be forced to strike.

Please be prepared. If you will be needing a ride on New Year's Eve night, you have the following 3 options:

- 1 Assign a designated driver.**
- 2 Utilize the reduced holiday service of Ottawa's public transit. For more information and route specifics, contact: 741.4390 or [www.octranspo.com](http://www.octranspo.com)**
- 3 Call Operation Red Nose at 771-AUTO for a safe ride by a volunteer to your destination.**

***Please do not drive under the influence of alcohol.***