

# Collective Agreement

Between

**The Salvation Army  
Edmonton Centre of Hope**



And

**Canadian Union of Public Employees  
Local 474**

**CUPE** / *Canadian Union  
of Public Employees*

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This Collective Agreement is a joint publication between

CUPE Local 474

and

The Salvation Army  
Edmonton Centre of Hope

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## ARTICLE 1 – PURPOSE OF AGREEMENT

- 1.01 The Salvation Army Canada and Bermuda Territory and the Union acknowledge that our work takes place on this land referred to as Treaty 6, which are the traditional meeting grounds to many diverse Indigenous Nations and that the purpose of this Agreement is to maintain a harmonious relationship between the Employer and the Union, to provide an amicable and equitable method of settling grievances or differences which might arise, to maintain mutually satisfactory working conditions, hours of work, and wages, for all Employees who are subject to the provisions of this Agreement and generally to promote the mutual interest of the Employer and the Union.
- 1.02 It is now desirable that methods of bargaining and matters pertaining to the working conditions of the Employees be drawn up in a Collective Agreement.

## ARTICLE 2 – DEFINITIONS

- 2.01 In this Agreement, unless the context otherwise requires, the expression:
- (a) **“Employee”** means a person who is employed by the Employer within the scope of this Agreement and the Union’s certification:
    - (i) **“Regular Employee”** is one who works on a full-time or part-time basis on regularly scheduled shifts of a continuing nature:

**“Full-time Employee”** means a Regular Employee who is regularly scheduled and works the full-time hours of work as specified in Article 12.

**“Part-time Employee”** means a Regular Employee who performs less than full-time hours of work as specified in Article 12 and is regularly scheduled.

(ii) **“Casual Employee”** is a person who:

- (a) works on a call-in or ad hoc basis and is not regularly scheduled; or
- (b) is regularly scheduled for a period of three (3) months or less for a specific job; or
- (c) relieves for an absence the duration of which is three (3) months or less.
- (d) Must be available to work a minimum of one shift every ninety (90) days to remain employed and
- (e) If a meeting is requested by the Employer, a Casual Employee must be available within two (2) weeks to meet with the Employer

Casual Employees do not have a continuing employment relationship with the Employer.

(iii) **“Temporary Employee”** is an Employee who is hired on a temporary basis for a Full-time or Part-time position:

- (a) for a specific job of more than three (3) months but less than twelve (12) months.

After twelve (12) months the Temporary Employee is automatically deemed a Regular Employee and shall immediately qualify for the Employee benefit plan; or

- (b) to replace a Full-time or Part-time Employee who is on an approved leave of absence for a period in excess of three (3) months; or
- (c) to replace a Full-time or Part-time Employee who is on leave due to illness or injury where the Employee has indicated that the duration of such leave will be in excess of three (3) months.

(iv) **“Volunteers”**

- (a) the parties agree that in the relationship of a volunteer, no bargaining unit member shall be laid off, replaced or have their regular hours reduced or suffer a loss of pay as a result of work performed by volunteers. Volunteers shall be supplementary to the Employees in the bargaining unit. The extent and use of a volunteer shall be subject to mutual agreement between the Employer and Union. Such agreement shall not be unreasonably denied.
- (b) the use of any agreed volunteer will be provided training required to adequately volunteer in a Union environment of the employer.

- 2.02 **“Union Steward”** means an Employee appointed or elected by the Union who is authorized to represent the Union in the handling of grievances or matters pertaining to this Agreement.
- 2.03 **Basic Rate of Pay** shall be defined as the hourly rate of pay allocated to an Employee in accordance with Appendix ‘A’ – Wages.
- 2.04 The following Articles shall not apply to Temporary Employees: Article 10: Probation, Article 17: Layoff and Recall, Article 25: Sick Leave, Article 26: Leaves of Absence, Article 30: Employee Benefit Plans.
- 2.05 The following Articles shall not apply to Casual Employees: Article 10: Probation, Article 12.06: Posting of Schedules, Article 13.03: On-call Premium, Article 13.04: Call-Back, Article 13.05: Transportation Rate, Article 17: Layoff and Recall, Article 25: Sick Leave, Article 26: Leaves of Absence, Article 30: Employee Benefit Plans.
- 2.06 **“Shift”** is defined as a daily tour of duties within the Employee’s regularly scheduled hours of work as specified in Article 12 inclusive of paid and unpaid rest and meal periods.
- 2.07 **“Union Representative”** means a representative assigned by the Union to act on behalf of an Employee.

## **ARTICLE 3 – RECOGNITION**

- 3.01 The Employer recognizes the Union as the sole and exclusive bargaining agent for all Employees who are employed under this Agreement as listed in Schedule “A” and covered under Certificate No. 231-2005 and dated November 15, 2005 except that the parties agree that the following positions are not within the scope of the bargaining unit: Chaplain(s), Executive Assistant(s), Administrative Assistant to the Human Relations Manager, Officers of The Salvation Army, Supervisors and all positions above Supervisors.
- 3.02 No Employee or group of Employees shall be required or permitted to make a written or verbal agreement with the Employer except as provided in this Agreement.
- 3.03 Except as provided in this Agreement, Union business shall not take place during an Employee’s working hours and/or on the Employer’s premises without the prior permission of the Employer.
- 3.04 The Union shall have the right at any time to have the assistance of representatives of the Canadian Union of Public Employees or any other advisors when negotiating with the Employer. With the prior approval of the Employer such representative(s)/advisor(s) shall have access to the Employer’s premises. The operations of the Employer shall not be interfered with by the representative while on the Employer’s premises.

## **ARTICLE 4 - MANAGEMENT RIGHTS**

- 4.01 Management reserves all rights not specifically restricted by this Collective Agreement.

## **ARTICLE 5 – NO DISCRIMINATION**

- 5.01 The Union and the Employer agree that there shall be no discrimination exercised or practiced with respect to any Employee in the matter of hiring, assigning wage rate, training, upgrading, promotion, transfer, layoff, recall, discipline, classification, discharge or any other action by reason of age, race, creed, colour, ancestry, national origin, religion, political affiliation or activity, sexual orientation, sex, gender Identity, gender expression, marital or parental status, family relationship, place

of residence, physical disability, mental disability, nor by reason of their membership or activity in the Union or any other reason.

- 5:02 The Union, Employer, and Employees (or 'any party') are committed to maintaining a work environment that is free from harassment, abuse, and violence, and to fostering a culture of trust, dignity, and respect. The parties affirm a shared responsibility to uphold the Employer's zero-tolerance policy for workplace violence and to work collaboratively to ensure a safe and respectful environment for all.

## **ARTICLE 6 – UNION SECURITY AND ORIENTATION**

- 6.01 Membership in the Union shall be voluntary on the part of each Employee however each Employee who comes under the scope of this Agreement shall have an agreed upon amount deducted by the Employer from each pay. Union dues shall be paid bi-monthly, through a direct bank deposit to the Union's designated bank account and a check-off list shall be forwarded to the Secretary-Treasurer of the Union providing:
- (a) an up-to-date list of the names of Employees from who deductions have been made and the amount of such deductions;
  - (b) full time equivalency rating;
  - (c) classification;
  - (d) an up-to-date address, telephone number and email of each Employee;
- 6.02 The Union shall notify the Employer in writing of any changes in the amount of dues thirty days (30) days prior to the end of the pay period in which the deductions are to be made.
- 6.03 The Employer shall indicate on the T-4 slip the amount of Union dues deducted from the Employee in the previous year.
- 6.04 The Union agrees to indemnify and save the Employer harmless against any claim or action taken by an individual Employee arising out of the application of this Article.

- 6.05 The Union shall notify the Executive Director in writing of the name of its officers and stewards and the Employer shall be required to recognize only these officers and stewards of whom it has notice.
- 6.06 A Representative of the Union shall be given an opportunity to meet with each new Employee or group of employees within regular working hours, without loss of pay, for a maximum of thirty (30) minutes during the first (1<sup>st</sup>) month of employment for the purpose of acquainting the new Employee with the benefits and duties of union membership and the Employees responsibilities and obligations to the Employer and the Union. The Employer may schedule a time during the general orientation session for new employees for the Union to conduct its orientation.

## **ARTICLE 7 - CORRESPONDENCE**

- 7.01 All correspondence between the Union and the Employer arising out of this agreement shall pass to and from the Executive Director or designate and the Recording Secretary of the Union or designate (to the address provided by the Union) and a copy to the President.
- 7.02 The Union shall ensure that an updated list of their respective officers and other representatives are submitted to the Executive Director or designate.
- 7.03 The Union shall be notified in writing on a bi-weekly basis of the following information: job postings, temporary assignments and any extensions to temporary assignments exceeding thirty (30) calendar days, acting appointments, extensions to trial periods, hirings, promotions, demotions, transfers, changes to FTE's, layoffs, recalls, extended leaves of absence, resignations, suspensions, terminations, retirements and deaths. In the case of terminations, the reasons for the action will be included in the notification.

## **ARTICLE 8 – EMPLOYEE – MANAGEMENT ADVISORY COMMITTEE**

- 8.01 The Employer and the Union agree that there shall be an Employee Management Advisory Committee consisting of a maximum of eight (8) persons, with equal representation from the Employer and the Union.

- 8.02 It is the function of EMAC to consider matters of mutual concern affecting the relationship of the Employer to its Employees, and to advise and make recommendations to the Employer and the Union with a view to resolving difficulties and promoting harmonious relations between the Employer and its Employees.
- 8.03 The representatives of the Employer on EMAC shall be those persons or alternates employed and designated by the Employer from time to time.
- 8.04 The representatives of the Union on EMAC shall be those Employees or Employee alternates designated by the Local from time to time.
- 8.05 An Employer and a Union representative shall be designated as joint chairpersons and shall alternate in presiding over meetings.
- 8.06 EMAC shall meet at a mutually acceptable hour and date, no less than four (4) times each year. The Chairpersons may mutually call a special meeting to deal with urgent matters.
- 8.07 Time spent in meetings of this Committee shall be without loss of pay.

## **ARTICLE 9 – OCCUPATIONAL HEALTH AND SAFETY**

- 9.01 The parties to this Collective Agreement will co-operate to the fullest extent in the matter of occupational health, safety and accident prevention in accordance with the Occupational Health and Safety Act.
- 9.02 An Occupational Health and Safety Committee will be established and the Union will have the right to designate two (2) members of the bargaining unit as members of this Committee. Minutes to be provided to members of this Committee and to the Union. The representatives of the Union on OH & S shall be those Employees or Employee alternates designated by the Local from time to time.
- 9.03 The basic rate of pay will be paid to such Employee for time spent in attendance at a meeting of this Committee.
- 9.04 An Employee's rights shall be respected in accordance with The Occupational Health and Safety Code.

- 9:05      The Employer agrees to ensure that all employees receive relevant and ongoing training on recognizing and responding to safety-related support needs in accordance with Centre of Hope policies and procedures and in compliance with applicable occupational health and safety legislation.

## **ARTICLE 10 – PROBATION**

### **10.01      Dismissal**

A newly hired Regular Employee shall serve a probation period. Such Employee, if determined by the Employer to be unsatisfactory in performing their assigned responsibilities, may be dismissed at any time during the probation period without notice and without recourse to the grievance and arbitration process.

### **10.02      Feedback on Progress**

An Employee will be kept advised of progress during the probation period and the Employer will meet with the Employee as close as possible to forty-five (45) days from the start of the probation period to review performance, offer feedback, and share concerns.

### **10.03      Length of Probation Period**

- (a)      The probation period for a Full-time or Part-time Employee shall be three (3) months from the date the Employee was newly hired.
- (b)      The probation period may be extended by an additional month by mutual agreement in writing between the Employer and the Union.
- (c)      Upon completion of a successful probation, notification shall be provided to the Employee and the Union.

## **ARTICLE 11 - PAYMENT OF WAGES AND ALLOWANCES**

- 11.01      The Employer shall pay wages as set out in Schedule “A” (Salary Schedule) of this Agreement. Each Employee shall be provided with an itemized statement of his wages, overtime and other supplementary pay and deductions as per minimum Employment Standards.

Wages are paid biweekly by direct deposit. Should the payroll schedule change, the Union and Employees will be provided with at least ninety (90) days notice in advance.

Employer wage errors greater than five (5) hours must be resolved within five (5) business days.

**11.02 Deductions**

The Employer may not make deductions from wages unless authorized by statute, court order, arbitration award, this Agreement, by the Employee, where such deduction pertains to a benefit plan which is a condition of employment, or to correct a previously issued cheque.

Should the Employer issue an Employee an overpayment of wages and/or entitlements, The Employer shall recover from the Employee the amount. The Employer shall notify the Employee in writing that an overpayment has been made and discuss repayment options. By mutual agreement between the Employer and the Employee, repayment arrangements shall be made. In the event mutual agreement cannot be reached, the Employer shall recover the overpayment by deducting up to ten percent (10%) of the Employee's gross earnings per pay period.

**11.03 Basic Hourly Rate of Pay**

- (a) The basic rates of pay for each classification shall be expressed in hourly terms in the Salary Schedule which is attached to and forms a part of this Collective Agreement, and shall be effective from and after the dates specified.
- (b) An Employee shall be entitled to a step increment upon completion of two thousand and eighty (2080) paid hours, exclusive of overtime.
- (c) In the event the Employer temporarily assigns an Employee to a lower paid classification in the absence of another employee, the Employee shall retain their current basic hourly rate of pay.
- (d) In the event the Employer directs an Employee in writing to assume the responsibilities of a higher paid classification in the absence of another Employee, the Employee shall be paid the rate of pay established for the higher paid position.

**11.04 Wage Rate Protected**

If in the event of reorganization, recall, elimination of positions or classifications an Employee is assigned to a lower paid position or classification the Employee, while employed in such position, shall

continue to receive their previous basic rate of pay until the basic rate of pay for the lower paid classification is equal to or greater than their previous basic rate of pay, at which time they will then receive the basic rate of pay for the classification to which the position is allocated.

**11.05 Recognition of Experience**

When an Employee has job specific experience that is assessed to be relevant and satisfactory to the Employer, an Employee's starting salary may be adjusted to recognize the previous experience. Upon providing satisfactory proof of experience, an Employee will be advanced to the appropriate step effective the date of submission of proof.

**ARTICLE 12 - HOURS OF WORK**

**12.01 Hours of Work – Full-time Employees**

Full-time Employees shall work one of the following shift patterns:

**(a) Eight-hour shifts**

- (i) Scheduled shifts consisting of eight (8) paid hours, inclusive of two (2) paid rest periods of fifteen (15) minutes and one (1) unpaid meal period of at least one-half (1/2) hour, as scheduled by the Employer. The fifteen (15) minute rest period shall commence when an Employee leaves their place of work and the Employee shall be back at their place of work when the fifteen (15) minutes expire.
- (ii) Forty (40) hours of work per week averaged over a two (2) week shift cycle.
- (iii) Scheduled to work in a manner where the ratio of work days to non-work days does not exceed 5:2 averaged over a two (2) week shift cycle. The Employer will make best efforts to ensure an Employee receives two (2) consecutive days off.
- (iv) At least ten (10) hours off between scheduled shifts, unless agreed by the Employer and the Employee.
- (v) No split shifts, unless agreed by the Employer and the Employee.

**(b) Ten-hour shifts**

- (i) Scheduled shifts consisting of ten (10) paid hours, inclusive of two (2) paid rest periods of fifteen (15) minutes and two (2) unpaid meal periods of at least one-half (1/2) hour, as scheduled by the Employer. The fifteen (15) minute rest period shall commence when an Employee leaves their place of work and the Employee shall be back at their place of work when the fifteen (15) minutes expire.
- (ii) A maximum of forty (40) hours of work per week averaged over a two (2) week shift cycle.
- (iii) Scheduled to work in a manner where the ratio of work days to non-work days does not exceed 4:3 averaged over a two (2) week shift cycle. An Employee receives two (2) consecutive days off, unless otherwise agreed by the Employer and Employee.
- (iv) At least ten (10) hours off between scheduled shifts, unless agreed by the Employer and the Employee.
- (v) No split shifts, unless agreed by the Employer and the Employee.

**(c) Eleven-hour shifts**

- (i) Scheduled shifts consisting of eleven (11) paid hours, inclusive of two (2) paid rest periods of fifteen (15) minutes and two (2) unpaid meal periods of at least one-half (1/2) hour, as scheduled by the Employer. The fifteen (15) minute rest period shall commence when an Employee leaves their place of work and the Employee shall be back at their place of work when the fifteen (15) minutes expire.
- (ii) Forty-two (42) hours of work per week averaged over a two (2) week shift cycle.
- (iii) Scheduled to work in a manner where the ratio of work days to non-work days does not exceed 4:3 averaged over a two (2) week shift cycle. The Employer will make best efforts to ensure an Employee receives two (2) consecutive days off.

- (iv) At least ten (10) hours off between scheduled shifts, unless agreed by the Employer and the Employee.
- (v) No split shifts, unless agreed by the Employer and the Employee.

**(d) Twelve-hour shifts**

- (i) Scheduled shifts of up to twelve (12) paid hours. A scheduled shift of five (5) or more consecutive hours shall include an unpaid lunch period of at least one-half (1/2) hour and two (2) paid rest periods of fifteen (15) minutes, as scheduled by the Employer. The fifteen (15) minute rest period shall commence when an Employee leaves their place of work and the Employee shall be back at their place of work when the fifteen (15) minutes expire. A scheduled shift of up to five (5) hours shall receive a fifteen (15) minute break.
- (ii) Forty-four (44) hours of work per week averaged over a two (2) week shift cycle.
- (iii) Scheduled to work in a manner where the ratio of work days to non-work days does not exceed 3:4 averaged over a two (2) week shift cycle. The Employer will make best efforts to ensure an Employee receives consecutive days off.
- (iv) At least ten (10) hours off between scheduled shifts, unless agreed by the Employer and the Employee.
- (v) No split shifts, unless agreed by the Employer and the Employee.
- (vi) An Employee required by the Employer to remain on site during meal periods shall be paid for the meal period at the basic hourly rate of pay.

## **12.02 Hours of Work – Part-time Employees**

Part-time Employees may work up to the hours of work for a Full-time Employee. A Part-time Employee shall work one of the following shift patterns:

### **(a) Eight-hour shifts**

- (i) Scheduled shifts of up to eight (8) paid hours. A scheduled shift of five (5) or more consecutive hours of work shall include an unpaid lunch period of at least one-half (1/2) hour and one (1) paid rest period of fifteen (15) minutes, as scheduled by the Employer. The fifteen (15) minute rest period shall commence when an Employee leaves their place of work and the Employee shall be back at their place of work when the fifteen (15) minutes expire.
- (ii) Up to forty (40) hours of work per week averaged over a two (2) week shift cycle.
- (iii) Scheduled for shifts on not more than seven (7) consecutive days.
- (iv) No split shifts, unless agreed by the Employer and the Employee.

### **(b) Ten-hour shifts**

- (i) Scheduled shifts consisting of up to ten (10) paid hours. A scheduled shift of five (5) or more consecutive hours of work shall include an unpaid lunch period of at least one-half (1/2) hour and one (1) paid rest period of fifteen (15) minutes for each five (5) hours of scheduled work, as scheduled by the Employer.
- (ii) Up to forty (40) hours of work per week averaged over a two (2) week shift cycle.
- (iii) Scheduled for shifts on not more than five (5) consecutive days, averaged over a complete cycle of shifts.
- (iv) At least ten (10) hours off between scheduled shifts, unless agreed by the Employer and the Employee.

- (v) No split shifts, unless agreed by the Employer and the Employee.

**(c) Eleven-hour shifts**

- (i) Scheduled shifts consisting of up to eleven (11) paid hours. A scheduled shift of five (5) or more consecutive hours of work shall include an unpaid lunch period of at least one-half (1/2) hour and one (1) paid rest period of fifteen (15) minutes for each five (5) hours of scheduled work, as scheduled by the Employer.
- (ii) Up to forty-two (42) hours of work per week averaged over a two (2) week shift cycle.
- (iii) Scheduled for shifts on not more than four (4) consecutive days, averaged over a complete cycle of shifts.
- (iv) At least ten (10) hours off between scheduled shifts, unless agreed by the Employer and the Employee.
- (v) No split shifts, unless agreed by the Employer and the Employee.

**(d) Twelve-hour shifts**

- (i) Scheduled shifts consisting of up to twelve (12) paid hours. A scheduled shift of five (5) or more consecutive hours of work shall include an unpaid lunch period of at least one-half (1/2) hour and one (1) paid rest period of fifteen (15) minutes for each five (5) hours of scheduled work, as scheduled by the Employer.
- (ii) Up to forty-four (44) hours of work per week averaged over a two (2) week shift cycle.
- (iii) Scheduled for shifts on not more than three (3) consecutive days, averaged over a complete cycle of shifts.
- (iv) At least ten (10) hours off between scheduled shifts, unless agreed by the Employer and the Employee.

- (v) No split shifts, unless agreed by the Employer and the Employee.

(e) **Additional Hours of Work**

(i) **Voluntary Additional Hours of Work**

Regular Part-time Employees who wish to be considered for additional hours of work shall advise their immediate supervisor, in writing, as to the extent of their availability. Such additional hours of work shall be distributed among the available Regular Part-time Employees and Casual Employees who have requested additional hours of work on a fair rotational basis.

Additional hours of work shall not exceed the full-time equivalent regularly scheduled hours of the Employee's classification and shall be paid at the basic rate of pay.

12.03 **Meal Reimbursement**

Employees that are requested to work an unexpected double shift will be reimbursed for the cost of a meal up to a maximum of \$25. Such meal receipts must be approved and submitted to the manager for reimbursement.

12.04 **Amending the Work Schedules**

Any variation to the shift patterns as specified in Article 12.01 and Article 12.02 shall be with the mutual consent of the parties to this Agreement.

This Article shall not prevent the parties from mutually agreeing to amend hours of work or schedules temporarily during the term of this collective agreement.

12.05 **Staff Meetings**

- (a) Employees required to attend staff meetings during their regularly scheduled hours of work shall attend the meetings without loss of pay.
- (b) Employees required to attend staff meetings on their days off shall be paid at the basic hourly rate of pay for the time in attendance or three (3) hours at minimum wage, whichever is greater. The Employee will not be required to remain at the

worksite beyond the meeting time if the Employee reports to the meeting on their scheduled day off.

**12.06 Minimum Hours of Work**

Employees shall be provided a minimum of three (3) hours of pay at the basic rate of pay when:

- (a) Reporting for a regular shift and the Employee is sent home;
- (b) Required to report to work.

**12.07 Posting of Schedules**

Work schedules shall be established by the Employer and shall be posted in each department, fourteen (14) calendar days in advance. They shall show the days scheduled to be worked, the shifts to be worked on those days and the days scheduled to be off duty.

- (a) When a change is made, by the Employer in the Regular Employee's scheduled work days the Employee shall be informed and the change shall be recorded on the shift schedule. When such change is made with less than seven (7) calendar day's notice, the Regular Employee shall be paid at one and one-half (1½) times the basic rate of pay for all hours worked on the first (1<sup>st</sup>) shift of the changed schedule.
- (b) Where mutually agreed between the Employer and the Employee, a change to off-duty days may be made without seven (7) calendar day's notice and the overtime premium will be waived.

**12.08 Time Change**

- (a) When time is converted to Mountain Standard Time in accordance with the Daylight Savings Time Act regular hours of work shall be extended to include the additional hour and the Employee shall be paid at the overtime rate for that hour.
- (b) When time is converted to Day Light Savings Time in accordance with the Day Light Savings Time Act the regular hours of work for the night shift shall be shortened by one (1) hour and the Employee shall have their regular pay for that shift reduced by one (1) hour.

## **ARTICLE 13 – PREMIUMS, TRANSPORTATION RATE, ON-CALL AND CALL-BACK**

### **13.01 Overtime Premium**

Overtime must be authorized in advance by the Employer. Overtime shall mean all hours worked in excess of the weekly or daily regularly scheduled hours of work allocated to the Employee, averaged over a complete shift cycle.

Overtime shall be paid at one and one-half (1½) times the hourly rate.

Overtime hours worked shall be paid out at the applicable overtime rate.

### **13.02 Evening and Night Shift Premium**

- (a) Evening Premium: An evening premium of one-dollar (\$1.00) per hour shall be paid to Employees for each hour actually worked between seventeen hundred (1700) hours to twenty-three hundred (2300) hours.
- (b) Night premium: A night premium of two dollars and thirty-five cents (\$2.35) per hour shall be paid to Employees for each hour actually worked between twenty-three hundred (2300) hours and zero seven hundred (0700) hours.
- (c) At no time shall any premium in Article 13 be included with the Employee's Basic Rate of Pay for purposes of computing overtime payments, other premium payments, or any Employee benefits.

### **13.03 On-Call Premium**

- (a) On-Call duty shall mean any period during which a Regular Employee is not working but during which the Employee is required by the Employer to be readily available to respond without undue delay to any request to report for work
- (b) In recognition for time spent on call, an Employee shall be provided with one (1) day off with pay every three (3) months.

**13.04 Weekend Premium**

Employees shall, in addition to shift premium, receive a weekend premium of one dollar and twenty-five cents (\$1.25) per hour for each hour actually worked between seventeen hundred (1700) hours on Friday and zero seven hundred (0700) hours on Monday, provided that greater than one (1) hour is worked between those hours. Notwithstanding the above, for Employees working a shift that concludes between seventeen hundred (1700) and twenty-three hundred (2300) hours on a Friday, no weekend premium will be paid for hours worked on the Friday.

At no time shall weekend premium be included with the Employee's regular rate of pay for purposes of computing overtime payments, other premium payments, or any Employee benefits.

An Employee shall be eligible to receive both shift premiums and weekend premium.

**13.05 Call-Back**

A Regular Full-time Employee who is called back and required to return to work outside of their regular hours shall be paid a minimum of three (3) hours at the basic rate of pay.

**13.06 Transportation Rate**

An Employee who is called back to work shall be reimbursed for reasonable, necessary and substantiated transportation expense and if the Employee travels for such purpose by private automobile, reimbursement shall be at the rate of seventy-three cents (\$0.73) per kilometer or the Employer's policy, whichever is greater from the Employee's residence to the Employer's facility and return. A Regular Part-time Employee will not be paid transportation allowance when reporting for additional hours of work pursuant to Article 12.02(e)(i).

**13.07 Uniforms**

Where uniform clothing/foot apparel is not provided, the Employer will reimburse one hundred (\$100.00) dollars per each financial year (April 1-March 31) for LPN, Health Care Aide and Food Service staff upon submission of receipts. Work boots for Maintenance Employees shall be provided by the Employer. Where a uniform is required to be worn by any other Employee, it shall be provided by the Employer.

## **ARTICLE 14 – SENIORITY**

- 14.01 Seniority shall be defined as the total accumulated service based on actual hours worked, vacation days, and any earned Bonus Days (Article 25.10), from the last date of hire.

Seniority shall apply to Regular Employees. When a casual or temporary Employee achieves a regular position, seniority shall accrue based on actual hours worked, vacation days, and any earned Bonus Days (Article 25.10) from the Employee's date of hire as a casual or temporary Employee provided there has not been a break in service of ninety (90) consecutive days or more and provided the break in employment was not due to maternity leave, injury, or illness. Overtime, Statutory Holidays taken, or any time away from work on a Leave of Absence shall not be counted toward the accrual of seniority hours. Where an Employee is on a Leave of Absence of any kind, they shall not accrue or accumulate any hours toward Seniority, as these are not actual hours worked.

- 14.02 An Employee's employment and seniority will terminate when the Employee:

- (a) resigns;
- (b) is discharged for just cause and not reinstated under the grievance or arbitration procedure;
- (c) fails to respond to a recall notice in accordance with Article 17;
- (d) is laid off for more than twelve (12) months;
- (e) fails to report for work as scheduled at the end of a leave of absence, suspension, or vacation without a reasonable explanation.

- 14.03 An up-to-date seniority list shall be sent to the Union in January, June and September of each year and when any Regular Employee is served notice of layoff and such list shall indicate each Employee's classification.

## **ARTICLE 15 – POSTINGS AND JOB OPPORTUNITIES**

- 15.01 When a regular position becomes vacant, or there is a newly created regular position, such positions shall be posted on the Employee bulletin board for ten (10) calendar days.
- 15.02 Interested Employees shall apply in writing for the vacant position or the newly created position.
- 15.03 Qualifications for the position shall be consistent with the responsibilities specified in the job description. Job descriptions are to be provided in writing to all Employees for the position they are hired for.

Job description forms are to be read and signed by the Employer and the Employee. Notice is to be issued to the Employees and the Union upon any amendments to job descriptions for all positions within the bargaining unit.

- 15.04 When making appointments, the determining factors shall be skill, knowledge, efficiency, experience and other relevant attributes as determined by the Employer, and where these factors are considered by the Employer to be relatively equal, seniority shall be the deciding factor. Equivalencies will be considered.
- 15.05 **Postings**  
The posting shall state the classification, average hours per week, responsibilities, qualifications, location, and basic rate of pay and to whom application shall be submitted.
- 15.06 **Trial Period**  
The successful applicant for a job posting will be placed on a trial period for a period of three (3) months worked. An Employee will be kept advised of progress during the trial period. The applicant will become permanent in the position after the trial period unless the Employee requests to return to the Employees' former position, or the Employer determines the Employee is not suitable for the position. In such instances, the Employee shall be returned to their former position and wages without loss of seniority. Any other Employee promoted or transferred as a result will also be returned to their former position and wages without loss of seniority.

- 15.07 A temporary position greater than three (3) months in duration shall be posted. In the event a Regular Employee achieves the temporary position, the Employee's status shall not be altered. The Regular Employee shall revert back to their former position upon expiry of the temporary position.
- 15.08 When an Employee is appointed to a position in a classification with a higher end rate than their present classification, the Employee shall be placed on the pay step that provides the Employee with an increase in their basic rate of pay, regardless of years of service.
- 15.09 When an Employee is appointed to a position in a classification with a lower end rate than their present classification, the Employee shall be placed on the pay step that is closest to the Employees current basic rate of pay, regardless of years of service.
- 15.10 When an Employee is required to temporarily act in the capacity of an out-of-scope position, they shall be compensated at one dollar (\$1.00) per hour over their normal hourly rate of pay for time worked in an out-of-scope capacity.

## **ARTICLE 16 – TRAINING AND STAFF DEVELOPMENT**

- 16.01 Employees attending mandatory training, certification training or re-certification training shall be without loss of wages or cost to the Employee.
- Casual Employees attending training shall receive their basic rate of pay.
- 16.02 (a) **Workplace Training Programs**  
The Employer will determine and provide all necessary, mandatory training to Employees.
- (b) **Professional Registration Fees**  
An Employee required to have an active registration to perform their duties shall be eligible for reimbursement of their next year's registration dues paid to their Professional College as follows:

- (i) Licensed Practical Nurses (LPN) – to a maximum of three hundred and fifty (\$350.00) dollars per year for a Regular Full-time Employee and one hundred and seventy-five (\$175.00) per year for a Regular Part-time Employee.
- (ii) Health Care Aid (HCA) – to a maximum of two hundred and fifty (\$250.00) dollars per year for a Regular Full-time Employee and one hundred and twenty-five (\$125.00) per year for a Regular Part-time Employee.
- (iii) Other Employees - to a maximum of three hundred and fifty (\$350.00) dollars per year for a Regular Full-time Employee and one hundred and seventy-five (\$175.00) per year for a Regular Part-time Employee.

#### **16.03 General**

- (a) All training and instruction pursuant to this Article shall be provided during the Employee's hours of work. In the event that training/instruction cannot be provided during the Employee's hours of work, the Employer shall pay for all hours attended in training and/or instruction at the Employee's basic rate of pay.

Where virtual training is provided, Employees will be paid in accordance with this Article.

- (b) The Employer shall provide training under this Article within the City of Edmonton.
- (c) All training that requires certification will be provided by a certified instructor including renewals/recertification where required; updating of training (non-certified) as new information is supplied; and ensuring new Employees receive all required training under their job descriptions within their probationary period.

### **ARTICLE 17 – LAYOFF AND RECALL**

#### **17.01 Layoff and Recall Notice**

When, in the opinion of the Employer, it becomes necessary to reduce the workforce, the Employer shall notify an Employee who is to be laid off, in writing, at least twenty-eight (28) calendar days prior to the date of the layoff (or provide payment of wages in lieu of notice), except that

the twenty-eight (28) calendar day's notice shall not apply where layoff results from an act of god, fire or flood.

In determining the order of layoff, the Employer shall lay off in reverse order of seniority by classification. In all instances, layoff is subject to the remaining Employee having the qualifications and ability to perform the work.

Any Full-time Employee that the Employer deems necessary to permanently lay off will receive a payment of one weeks' salary for every completed year of service at the start of the layoff.

#### **17.02 Rights on Layoff**

Upon receipt of a layoff notice, an Employee may:

- (a) move into a vacant position for which the Employee has the ability to perform the work; or
- (b) if no such vacancy exists, displace the least senior Employee in their classification; or
- (c) if no such Employee exists, displace the least senior Employee in another classification from a position for which the Employee has the qualifications or ability to perform the work; or
- (d) if no such Employee exists, accept the layoff.

A laid off Employee shall not be required to displace into a position that has a lower FTE. A laid off Employee shall not be permitted to displace into a position that has a higher FTE.

If a laid off Employee moves into a vacant position or displaces the least senior Employee in another classification as per Article 17:02(a) and 17:02(c), the laid off Employee will qualify for the wage rate protection as per Article 11.04.

#### **17.03 Recall**

- (a) Recall shall be in order of seniority provided the Employee has the qualifications or ability to do the work. Recall rights shall extend to those permanent Employees laid off. Recall shall be to the Employee's former full-time equivalency (FTE).

- (b) Except when there are no internal applications by permanent Employees for posted vacancies, new permanent Employees shall not be hired until laid off permanent Employees with recall rights have been given the opportunity to be recalled in whole, or in part.

An Employee accepting a position having a FTE less than their former position shall maintain their recall rights to a position with the equivalent FTE of their former position.

- (c) Employees with the right of recall shall be notified of all job postings prior to external postings.
- (d) Recall rights and obligations shall expire upon:
  - (i) an Employee accepting a permanent position having the equivalent FTE of their former position;
  - (ii) the expiration of twelve (12) months from the date of layoff and the Employee has not been recalled in whole or in part to a permanent position;
  - (iii) refusal to accept a recall to their former position;
  - (iv) failure to comply with Article 17.03(e);
  - (v) an Employee who chooses to accept a permanent layoff due to elimination of a permanent position.
- (e) Employees on lay-off must keep the Employer informed of their current address and telephone number. Laid off Employees who fail to keep the Employer informed, or who fail to return to work within fourteen (14) calendar days of receiving notice to report, shall forfeit all recall and seniority rights under this Agreement, except that in the event of a medical or family emergency, the Employee shall be permitted to an additional fourteen (14) calendar days to report to work.

## **ARTICLE 18 – JOB CLASSIFICATION**

- 18.01 The Union or an Employee shall be provided with a copy of a current job description for a position.

- 18.02 Should the Employer introduce a new classification, the Employer and the Union shall, within twenty-eight (28) calendar days of the introduction of the new classification, negotiate a wage rate. Should an agreement not be negotiated in this period, the wage rate proposed by the Employer shall be implemented and if the rate of pay is unacceptable to the Union, the Union shall have fourteen (14) days from the date of implementation to refer the matter in writing to arbitration in accordance with Article 22 of the Collective Agreement.

## **ARTICLE 19 – RESIGNATION**

- 19.01 An Employee wishing to resign should provide the Employer with fourteen (14) calendar day's written notice of resignation and specify the last date upon which the Employee will be present at work.

## **ARTICLE 20 – DISMISSAL AND DISCIPLINE**

- 20.01 Except for the dismissal of a Regular Employee serving a probation period, there shall be no discipline or dismissal except for just cause.
- 20.02 Copies of all disciplinary notices shall be forwarded to the Union. A "disciplinary notice" shall be any written confirmation to an Employee of discipline or dismissal.
- 20.03 An Employee shall have the right to have a Union Steward or Union Representative present at the discussion that may involve discipline or could reasonably result in disciplinary sanction. If the Employee waives their right to Union representation, the Employee will provide the Employer with the signed waiver in writing. This waiver shall be made available to the Union upon request.

The Employer shall notify the Employee in advance of the nature of the meeting and inform the Employee of the right to Union representation.

The Employee involved in an investigation will be permitted to have Union Representation. The Employer will provide the complainant and respondent with a written summary of the investigation outcome.

## **ARTICLE 21 – PERSONNEL RECORDS**

- 21.01 Upon service of at least two (2) day's written notice an Employee shall have the right to view their personnel file, in the presence of the Executive Director or designate; as well as a Union representative if so desired. An Employee shall be given a copy of the contents of their personnel file upon request.
- 21.02 An Employee who has been subject to disciplinary action may, after eighteen (18) months of continuous service from the date the disciplinary measure was invoked, request in writing to the Executive Director or designate that their personnel file be cleared of any record of the disciplinary action. Such request may be granted provided the Employee's file does not contain any further record of disciplinary action, during the eighteen (18) month period, of which the Employee is aware. Such request shall not be unreasonably denied.

## **ARTICLE 22 - GRIEVANCE PROCEDURE**

### **22.01 Definition of a Grievance**

A grievance shall be defined as any difference arising out of interpretation, application, administration or alleged violation of this Collective Agreement.

### **22.02 Settling of Disputes and Grievances**

- (a) An Employee or the Union shall have the right to have the assistance of a C.U.P.E. Representative.
- (b) At all levels of discussion and the grievance procedure:
- (i) a sincere attempt shall be made by both parties to the Collective Agreement through discussion to resolve problems in the workplace.
  - (ii) a meeting may be arranged by agreement to discuss the problem and exchange information.

### **22.03 Informal Procedure**

When the Union or an Employee believe that there is a problem arising out of the interpretation, application or alleged violation of this Collective Agreement they should first discuss the matter with the Employee's

immediate supervisor within fifteen (15) days of when the Employee first became aware of, or reasonably should have become aware of, the occurrence.

The Employee shall have the right to be accompanied by a Union Steward or Union Representative while discussing the matter with the Employee's immediate supervisor.

The immediate supervisor shall respond to the Union's or Employee's concern within fifteen (15) days of having met with the Employee.

If the matter is not resolved through the informal process, the grievance may be rendered in writing, within fifteen (15) days of receipt of the immediate supervisor's decision/response, and proceed to Step I of the formal grievance procedure specifying the nature of the grievance and the redress sought.

## **22.04 Formal Grievance Procedure**

### **Step I – Immediate Supervisor**

The immediate supervisor, or designate, shall render a decision in writing to the Union within fifteen (15) days of receipt of the grievance.

### **Step II – Executive Director**

If the grievance is not resolved at Step I, the grievance shall, within fifteen (15) days of receipt of the decision of the immediate supervisor, be forwarded in writing by the Union, to the Executive Director, or designate. The Executive Director or designate shall render a decision in writing to the Union within fifteen (15) days of the receipt of the grievance.

### **Step III – Mediation**

After receipt of the decision of the Executive Director, or designate, either party may, within twenty (20) days, request that a mediator be appointed to meet with the parties, investigate and define the issues in dispute and facilitate a resolution. A mediator shall be appointed by mutual agreement between the parties.

The proceedings shall be conducted with a view to settling the dispute and as such, anything said, proposed, generated or prepared for the

purpose of trying to achieve a settlement is to be considered privileged and will not be used for any other purpose.

The fees and expenses of the mediator shall be equally borne by both parties.

The grievance may be resolved by mutual agreement between the parties. The parties shall formalize the resolution in writing which shall be signed by the parties and grievor(s) and the grievance shall be deemed withdrawn and there shall be no further recourse.

If the grievance is not settled at this stage, either party may decide to proceed to arbitration within fifteen (15) days of the end of mediation.

#### **Step IV – Arbitration**

- (a) If the grievance is not settled under Step II above, the Union shall within fifteen (15) days of receiving the decision of the Executive Director, at Step II above, notify the Employer in writing of its intention to submit the grievance to arbitration. The Employer and the Union shall, within fifteen (15) days agree to the appointment of an Arbitrator.
- (b) If both parties fail to appoint an Arbitrator within the time limits, the Minister of Labour shall appoint an Arbitrator.
- (c) The Arbitrator shall hear and determine the difference and shall issue an award in writing, and the decision is final and binding upon the parties and upon the Employee(s) affected by it.
- (d) Each party to the difference shall bear equally the expenses of the Arbitrator.
- (e) The Arbitrator by their decision shall not alter, amend or change the provisions of this Collective Agreement.

#### **22.05 Definition of Days**

Throughout this Article, the reference to "days" shall not include Saturdays, Sundays, or Paid Holidays.

**22.06 Time Limits**

- (a) The time limits specified in the informal procedure and the grievance procedure may be extended by mutual consent in writing between the Union and the Employer.
- (b) A grievance shall not be technically defeated by an exceeding of the time limits provided neither of the parties are prejudiced by the delay and there is reasonable cause for the delay.

**22.07 Individual Grievance**

An individual grievance is a grievance that affects an individual Employee and shall commence at Step I of the Grievance Procedure.

**22.08 Policy Grievance**

- (a) Where a dispute involving the question of general application or interpretation the Union or the Employer may proceed on a policy grievance.
- (b) A policy grievance may be formalized at Step II.

**22.09 Group Grievance**

In the event that a difference affects two (2) or more Employees, those so affected, or the Union, may group the grievances and have them dealt with as a single grievance when formalized at Step I of the Grievance Procedure.

**22.10 Dismissal Grievance**

In the event an Employee alleges dismissal without just cause, the Employee's grievance may commence at Step II, within fifteen (15) days of the occurrence.

**22.11 Replies in Writing**

Except for Informal Discussion, replies to grievances shall be in writing at all stages.

**22.12 Facilities for Grievances**

The Employer shall supply the necessary facilities for joint grievance meetings.

The parties may at any time during the grievance process meet to discuss the circumstances of the grievance, share information and/or explore potential resolves on a without prejudice basis.

- 22.13 In the event that any management identified in the grievance steps are one and the same, the subsequent Step will be deemed to have been complied with.

## **ARTICLE 23 – VACATION**

### **23.01 Regular Employees**

During each year of continuous service in the employ of the Employer, a Regular Full-time or Part-time Employee shall earn entitlement to a vacation with pay calculated in hours in accordance with the following formula:

$$\begin{array}{lcl} \text{Hours worked as} & & \text{The applicable \%} \\ \text{a Regular} & \text{X} & \text{as outlined below} \\ \text{Employee} & & = \text{Number of hours} \\ & & \text{of paid vacation} \\ & & \text{time to be taken} \end{array}$$

- (a) four percent (4%) during the first (1<sup>st</sup>) complete calendar year of employment; or
- (b) six percent (6%) during the second (2<sup>nd</sup>) to ninth (9<sup>th</sup>) complete calendar years of employment; or
- (c) eight percent (8%) during the tenth (10<sup>th</sup>) to twenty fifth (25<sup>th</sup>) complete calendar years of employment; or
- (d) twelve percent (12%) during the twenty sixth (26<sup>th</sup>) and subsequent complete calendar years of employment.

Notwithstanding Article 23.01(a), an Employee hired on or before June 30 in a calendar year shall be credited with completing an entire calendar year for the purposes moving to accruals under Article 23.01(b).

Casual and Temporary Employees shall not earn vacation with pay, but shall be paid out vacation at the applicable percentage on each paycheck.

- (e) Vacation shall be earned in one calendar year and shall be taken within the next calendar year.

A Regular Employee shall be entitled to an unbroken period of vacation equal to their entire annual vacation entitlement unless otherwise mutually agreed between the Employer and the Regular Employee.

#### **23.02 Vacation Planner**

Employees shall submit their vacation requests by March 1 of each year. The Employer shall post the vacation schedule by April 1 of each year. Where vacation requests are made by March 1, vacation dates shall be allocated based on seniority where it is operationally possible to do so. Requests for vacation which are submitted after March 1 will be dealt with on a first come, first serve basis, subject to operational considerations.

A Regular Employee who chooses to take vacation in broken period shall be allowed to exercise a preference as to choice of vacation dates for only one vacation period within a calendar year.

All vacation requests shall be subject to approval by the Employer and shall not exceed the amount of vacation accrued to the date of the request.

#### **23.03 Christmas Season**

Notwithstanding Article 23.02, vacation requests for the Christmas season will not be allocated on the basis of seniority. Rather, subject to operational considerations, such vacation requests will be allocated to provide Employees with vacation over the Christmas season on a fair rotational basis and, where possible, to provide an Employee with Christmas Day off every other year.

#### **23.04 Resignation**

An Employee leaving the service of the Employer at any time before exhausting their vacation credits, shall receive an equivalent cash payout.

#### **23.05 Cessation of Accumulation of Vacation Credits**

There shall be no accrual of vacation entitlement during:

- (a) layoff; or
- (b) a leave of absence without pay or
- (c) an absence while in receipt of disability insurance or Workers' Compensation benefits which is in excess of thirty (30 calendar days).

\*Effective January 1, 2027, Article 23.01, 23.02, and 23.04 will be amended as set out in Letter of Understanding Three.

## **ARTICLE 24 – PAID HOLIDAYS**

24.01 Any reference to Paid Holidays in this Agreement applies to the following days:

|                                           |                      |
|-------------------------------------------|----------------------|
| New Year's Day                            | August Civic Holiday |
| Alberta Family Day                        | Labour Day           |
| Good Friday                               | Thanksgiving Day     |
| Easter Monday                             | Remembrance Day      |
| Victoria Day                              | Christmas Day        |
| Canada Day                                | Boxing Day           |
| National Day for Truth and Reconciliation |                      |

and all general holidays proclaimed to be a statutory holiday by any of the following levels of Governmental authority:

- (a) the Province of Alberta; or
- (b) the Government of Canada.

24.02 No payment shall be due for the Paid Holiday which occurs during:

- (a) a layoff; or
- (b) all forms of leave during which a Regular Employee is not paid; or
- (c) an absence while in receipt of disability insurance or Worker's Compensation Benefits.

24.03 In order for a Full-time Employee to be entitled to the benefits of a paid holiday they must:

- (a) work their scheduled shift immediately prior to and immediately following the Holiday except where the Employee is absent due to illness, vacation or other reasons acceptable to the Employer or,
- (b) works on the Paid Holiday when scheduled or required to do so.

**24.04 Paid Holiday Pay**

A Full-time Employee who works on a Paid Holiday shall be paid their regular rate of pay for the day. In addition, they shall receive time and one-half (1½ X) for all hours worked on that day.

**Paid Holiday Pay**

A Part-time, Casual or Temporary Employee shall receive time and one-half (1½ X) for all hours worked on a Statutory Holiday.

A Part-time, Casual or Temporary Employee who has been employed more than thirty (30) calendar days, shall be paid five percent (5%) of their earnings paid at the basic rate in lieu of Paid Holiday Pay.

**24.05 Paid Holiday on Day Off**

When a Paid Holiday falls on a Full-time Employee's regularly scheduled day off, the Full-time Employee shall receive eight (8) hours pay in lieu of the Paid Holiday.

**24.06 Paid Holiday on a Saturday or Sunday**

When a Paid Holiday falls on a Saturday or Sunday, Employees who are Full-time from Monday to Friday will be given the following Monday or the following after the Paid Holiday as the day off in lieu of the Paid Holiday. If such designated day off is a Full-time Employee's regularly scheduled day off, such Employee shall then be entitled to the provisions of Article 24.05.

Payment for Named Holidays not worked or paid in lieu shall be based on the hours of work for the regularly assigned shift.

**24.07 Alternate Religious Holiday**

Upon written request, four (4) weeks in advance of the paid holiday, to the Employer, an Employee shall be granted leave with pay for an alternate religious holiday to those named in Article 24.01. If the leave for the alternate religious holiday is granted, the Employee will agree to work a day named in Article 24.01 and they will be paid time and a half (1½ X) for the hours worked.

## **ARTICLE 25 - SICK LEAVE**

- 25.01 It is agreed by the parties that earned sick leave entitlement shall only be granted by the Employer where an Employee is unable to be at work and perform their regular duties as a result of illness or injury.
- 25.02 The sick leave to which a Regular Employee is entitled shall accumulate at the rate of eight (8) hours for every one hundred and sixty (160) hours paid (exclusive of overtime) to a maximum of six hundred and eighty (680) hours.
- 25.03 A deduction shall be made from accumulated sick leave of all regularly scheduled hours absent for sick leave.
- 25.04 An Employee who has been absent on sick leave with pay, upon returning to work, shall continue to accumulate sick leave in accordance with section Article 25.02.
- 25.05 Sick leave accumulates from the date of hire.
- 25.06 Sick leave will be paid only if an Employee has sufficient sick time accumulated to cover the period in question.
- 25.07 Sick leave shall not accumulate during periods when an Employee is:
- (a) on layoff; or
  - (b) on leave of absence without pay.
- 25.08 All Employees who will be absent due to illness are to contact their immediate supervisor/or designate one (1) hour prior to commencement of their day shift, three (3) hours prior to the commencement of their evening shift, and three (3) hours prior to the commencement of their night shift.
- 25.09 (a) Any Employee may be asked to furnish a certificate from the doctor verifying illness or injury before being paid sick benefit. However, in most cases, no medical verification is required until after three (3) consecutive days off. The Employer shall reimburse any associated costs.

- (b) The Employer recognizes that alcoholism, drug addiction and mental illnesses are illnesses, which can respond to treatment, and that absences from work due to such therapy shall be considered sick leave.

- 25.10 For each six (6) month period that a Regular Full-time Employee is not absent from duty on account of sickness, disability, non-occupational accident, or leave of absence without pay, they shall be entitled to one (1) bonus day off with pay. Regular Part-time Employees shall be pro-rated based on all hours of work, where one (1) FTE day is eight (8) hours. The six (6) month periods shall run from January to June and from July to December.
- 25.11 The Employee will provide the Employer with access to any relevant information regarding medical restriction related to an accommodation and/or return to work of the Employee. The Employer will notify Employees who require an accommodation or modified duties in returning to work of their right to representation.
- 25.12 Employees are required to provide medically supported documentation to support a prolonged or frequent absence due to illness. An Employee who remains on a prolonged or frequent absence and fails to provide medically supported documentation in a reasonable amount of time will meet with the Employer and the Union to discuss return to work options.

## **ARTICLE 26 - LEAVE OF ABSENCE**

### **26.01 General Policies Governing Leaves of Absence**

- (a) Application for leave of absence shall be submitted in writing, to the Employer as early as possible in order that staff substitutions may be arranged. Applications shall indicate the date of departure of leave and the date of return. With the exception of special circumstances, Employees must have worked for the Employer for one (1) full year before an application for a leave of absence may be made. Permission for leave of absence will not be unfairly withheld and where permission is denied reasons will be given.

- (b) Vacation entitlement and credit towards increments do not accrue during any leave of absence without pay in excess of one (1) month.
- (c) Employees shall not be entitled to paid holidays with pay, which may fall during a period of leave of absence without pay.

**26.02 Accrual of Benefits While on Leave**

Insurance arrangements will be made in accordance with the insurers benefit plan as per Article 30.

**26.03 Leave - Union Business**

Provided the efficiency of the facility shall not in any case be disrupted, Union representatives duly appointed to attend functions such as conferences, conventions, Union related educational seminars and meetings, or to cover in the Union office, may upon application to the Employer by the Secretary or President of the Local be granted special leave of absence without pay. The Union will submit requests for such special leaves of absence at least twenty-eight (28) days prior to the dates requested. These requests shall not be unreasonably denied.

- (a) Provided the efficiency of the facility shall not in any case be disrupted, leave of absence without pay and without loss of seniority shall be granted by the Employer to regular Employees elected or appointed to represent the Union at Union Functions, Workshops, Seminars or Schools.
- (b) Employees shall be granted time off without loss of seniority and with pay in order to participate in negotiations with the Employer.
- (c) During such union leaves the Employer shall continue to pay the Employee and bill the Union for reimbursement for wages and benefits, plus a reasonable administration fee of five percent (5%).

**26.04 Leave for Public Office**

- (a) The Employer recognizes the right of a Regular Employee to participate in public affairs. Therefore, upon written request, the Employer shall allow leave of absence without pay so that a Regular Employee may be a candidate in federal, provincial or municipal elections.

- (b) Regular Employees who are elected to public office shall be allowed leave of absence without pay but with no loss of seniority during their term of office.

## 26.05 **Parental Leave**

Eligible Employees can take Maternity and or Parental Leave as follows;

- (a) A Regular Employee who has (90) ninety days of continuous service shall, upon her written request, be granted Maternity Leave to become effective thirteen (13) weeks immediately preceding the date of delivery or such shorter period as may be requested by the Employee, provided that she commences Maternity Leave no later than the date of delivery. Maternity Leave shall be without pay and benefits except for the portion of Maternity Leave during which the Employee has a valid health-related reason for being absent from work and is also in receipt of sick leave, supplementary unemployment benefits or long-term disability benefits. Maternity leave shall be up to sixteen (16) weeks.
- (b) A pregnant Employee whose continued employment in her position may be hazardous to herself or to her unborn child, in the written opinion of her physician, may request a transfer to a more suitable position if one is available. Where no suitable position is available, the Employee may request Maternity Leave as provided above, if the Employee is eligible for such leave. In the event that such Maternity Leave must commence in the early stages of pregnancy which results in a need for an absence from work longer than twelve (12) months the Employee may request further leave without pay and benefits as provided by the General Leave Article.
- (c) A parent who has completed ninety (90) days of continuous service shall, upon their written request, be granted an unpaid Parental Leave of absence for the purpose of parenting duties, provided that the initial application for such leave is made six (6) weeks prior to the expected commencement of the leave. Such leave shall not exceed sixty-two (62) weeks and must be completed within seventy-eight (78) weeks of the birth, unless an extension is granted by the Employer. Request for an extension

shall not be unreasonably denied. Such extension, when granted, shall not exceed an additional three (3) months.

- (d) An Employee absent on Parental Leave shall provide the Employer with four (4) weeks written advance notice of their readiness to return to work, following which the Employer will reinstate the Employee in the same position held by the Employee immediately prior to taking such leave and at the same step in the salary scale or provide the Employee with alternate work of a comparable nature at not less than the same step in the salary scale and other benefits that accrued to the Employee up to the date the Employee commenced the leave.

**26.06 Personal Day**

With a minimum of two weeks written notice, two (2) days with pay personal leave per year will be granted.

**26.07 Adoption Leave**

A Regular Employee who has completed ninety (90) days of continuous employment shall, upon written request, be granted leave without pay for up to sixty-two (62) weeks taken within seventy-eight (78) weeks of the birth or placement of the child as necessary for the purpose of adopting a child and upon four (4) weeks written notice of intent to return to work, the Regular Employee shall be re-engaged in the same classification held by the Employee immediately prior to taking adoption leave and at the same rate of pay.

**26.08 Court Appearance**

- (a) In the event an Employee is required to appear before a court of law as a member of a jury or as a witness in matters arising out of their employment with the Employer, the Employee shall suffer no loss of regular earnings for the scheduled shift(s) so missed.
- (b) An Employee required by law to appear in Court as a member of a jury or a witness in a matter relating to their employment shall be allowed time off without loss of regular earnings which the Employee would have normally received based on their regular hours of work. Any fee received as such juror or witness shall be paid to the Employer. An Employee acting as a voluntary witness shall not be paid for such absence.

- (c) Where an Employee is required by law to appear before a court of law for reasons other than those stated above, the Employee shall be granted a leave of absence without pay. The Employee may use a vacation day, banked overtime, or an unpaid leave of absence for the hours not worked. The Employee may be required to submit satisfactory proof of the requirement to appear before a court of law.

**26.09 Bereavement Leave**

An Employee shall be granted three (3) consecutive working days bereavement leave without loss of salary, providing that such leave is taken within a seven (7) consecutive day period, commencing with the date of death or funeral/memorial service, in the event of the death of the following relatives of the Employee:

|                                                                   |               |
|-------------------------------------------------------------------|---------------|
| spouse (including common-law spouse and/or same sex relationship) |               |
| son-in-law                                                        | child         |
| daughter-in-law                                                   | parent        |
| mother-in-law                                                     | brother       |
| father-in-law                                                     | sister        |
| grandchild                                                        | guardian      |
| grandparent                                                       | fiancé        |
| nieces                                                            | nephews       |
| brother-in-law                                                    | sister-in-law |

(Employees can access grief counseling through the chaplain or Employee Assistance Program.)

The Employer may extend bereavement leave by up to three (3) additional days of unpaid leave for travel purposes.

**26.10 Compassionate Care Leave**

In the event one of; a spouse, mother, father, child, brother or sister, is suffering or suffers from a serious illness, the Employer shall approve leave as provided for in the Employment Insurance Act and Employment Standards Code.

**26.11 Professional Development Leave**

Time off with or without pay for professional development may be granted with the prior approval of the Executive Director. The approval shall specify whether the time is with or without pay and what costs and expenses, if any, are covered

**26.12 Domestic Violence Leave**

An Employee who required time off for Domestic Violence Leave, as defined in the Employment Standards Code, shall be granted leave with pay of up to ten (10) days in a calendar year for one (1) or more of the following purposes:

- (a) to obtain services in respect of the violence from a victim services organization;
- (b) to obtain psychological or other professional counseling for the Employee or the Employee's dependent child in respect of the violence;
- (c) to relocate temporarily or permanently;
- (d) to seek legal or law enforcement assistance including preparing for or participating in any legal proceeding related to or resulting from the violence;
- (e) any other purpose provided for in the Employment Standards Code.

**26.13 Citizenship Leave**

An Employee shall be granted one (1) day leave of absence with pay and without loss of seniority or benefits for their formal hearings to become Canadian citizen.

**26.14 Mental Health Leave**

An employee shall be granted a leave of five (5) days unpaid leave per annum, to be taken at any time at the discretion of the employee, to attend to their mental health. These days may be taken singularly or all at once and are non-accruable.

**26.15 Donor Leave**

An Employee may utilize their accrued sick leave when taking a leave for the purpose of donating bone marrow or an organ.

**26.16 Positions Outside of the Bargaining Unit**

An Employee who accepts a position outside the bargaining unit but within Salvation Army Edmonton Centre of Hope shall be given the option to apply for a leave of absence for up to six (6) months with a copy provided to the Union. This leave may be extended by mutual

consideration. During this leave the Employee will maintain the seniority accrued while in the bargaining unit but will not accrue any further bargaining unit seniority until such time as they return to their former bargaining unit position. Such an Employee shall have the right to revert to their former position.

If the Employer determines that it is necessary to fill any subsequent vacant position(s) in the bargaining unit, they shall be posted as temporary positions. Employees occupying the resulting temporary position(s) shall have the right to return to their original position upon completion of said vacant position.

## **ARTICLE 27 - BULLETIN BOARDS**

- 27.01 The Employer shall provide designated space at each facility where all Employees have access to it and where the Union shall have the right to post notice of meetings and such other notices as may be of interest to Employees. It is not the Union's intention to post anything objectionable and the Employer shall have the right to remove anything objectionable and will inform the Union when it does so.

## **ARTICLE 28 – ORIENTATION**

- 28.01 The Employer shall ensure that all new Employees in the bargaining unit are provided with a minimum of sixteen (16) hours of orientation so as to enable them to be familiar with their job and with all equipment to be used when performing their job. All such training shall be considered as time worked by the Employee and shall be paid for in accordance with the terms and conditions contained in this Agreement. A request for additional orientation shall not be unreasonably denied.

## **ARTICLE 29 - UNION STEWARDS**

- 29.01 The Union Steward System is accepted in principle by the Employer, and Union Stewards will be recognized as having authority to act on behalf of other Employees. The names of Union Stewards will be supplied in writing to the Employer before they are recognized as Union Stewards.
- 29.02 Union Representatives will be recognized as Union Stewards for the purpose of this Article.

- 29.03 The Employer agrees that the Union Steward shall not be prevented from performing the Union Steward's function while investigating disputes and presenting adjustments. The Union understands and agrees that each Union Steward is employed to perform work as required by the Employer and that the Union Steward will not leave work during working hours except to perform Union Steward duties as provided in this Collective Agreement. Therefore, no Union Steward shall leave work without obtaining the permission of the Union Steward's supervisor, and subject to operational considerations, such permission shall not be unreasonably withheld.
- 29.04 Union Stewards shall suffer no loss of pay for time spent during the Steward's working hours performing these duties.

### **ARTICLE 30 - EMPLOYEE BENEFIT PLANS**

- 30.01 The Employer agrees to provide benefits to eligible Regular Employees in accordance with the terms of the Employer's Benefit Plan as that plan may be amended or supplemented from time to time at the discretion of The Salvation Army, provided the level of coverage does not fall below the current levels.
- 30.02 The administration of Employer's Benefit Plan shall be subject to and governed by the terms and policies specified by the Insurance Carrier. The Employer has no liability other than to provide the portion of benefit premiums contracted for.

The Employer shall make information booklets available to eligible Regular Employees who participate in the benefit plans. The types of coverage and benefits in the Benefit Plan and the operation of the Benefit Plan shall be governed by the terms and conditions of the Benefit Plan and the contracts between The Salvation Army and the benefit insurers, as provided for in the Employer's Policy.

Employees will be given information about the Employee's premium costs when they are selecting the types of coverage they wish to have under the Benefit Plan. The Employer shall pay one hundred percent (100%) of the premiums for an eligible Employee who selects single coverage for the core plan for health care, dental care, life insurance and accidental death and dismemberment. An eligible Employee is responsible for one hundred percent (100%) of the premiums

associated with long-term disability. Employees are responsible for additional premiums associated with couple, family coverage and other options offered under the Benefit Plan.

### **30.03 Employee RRSP Benefit Plan**

The Employer agrees to provide a Group Registered Retirement Savings Plan to eligible Employees in accordance with The Salvation Army Group Registered Retirement Savings Plan, as that plan may be amended or supplemented from time to time at the discretion of The Salvation Army.

The Salvation Army has made changes to Employer's Group RRSP effective April 1, 2007 and it will apply to all eligible Employees as follows:

- All Regular Full-time and Part-time Employees who have completed their initial three (3) month probationary period can apply for membership in the Group RRSP plan and receive Employer contributions.
- The following basic contribution percentages will apply:
  - On the completion of Employee Probation – 4.00 % of regular paid earnings.
  - On the completion of 5 years of service – 5.00 % of regular paid earnings.
  - On the completion of 10 years of service – 6.00 % of regular paid earnings.
- If an Employee chooses to make voluntary contributions, The Salvation Army will match the Employee's contributions to a maximum amount as indicated below:
  - On the completion of Employee Probation – Matching of voluntary contributions to a maximum of 2% of regular paid earnings
  - On the completion of 10 years of service (commencing 11<sup>th</sup> year of employment) – Matching of voluntary contributions to a maximum of 3% of regular paid earnings

NOTE: Contributions to a spousal account will not be matched.

- It is not necessary for employees to make personal voluntary contributions in order to receive The Salvation Army basic contributions
- Employees who are currently enrolled in the plan will have the basic Employer contributions increased to the new contribution percentage for regular paid earnings from April 1, 2007.

Employees will receive a letter outlining the new Employer's Group RRSP and will also receive instructions regarding which forms need to be completed.

30.04 The Employer shall make available to all eligible Regular Employees copies of the Group Benefit Plan and Group Registered Retirement Savings Plan information pamphlets.

30.05 The Employer will establish for each permanent staff member, a Health Spending/Health Wellness Account. The Employer will contribute annually an amount for each 1.0 FTE Employee.

- Effective April 1, 2026 - Five hundred fifty (\$500) dollars

These contributions shall be prorated for Employees working less than Full-time with the Employer. The unused balance will be carried forward for a total accumulation of two (2) years.

Employees leaving the employment of The Salvation Army will forfeit any remaining balance.

Employees will be accountable to track their own accumulative totals for their reference.

## **ARTICLE 31 – COPIES OF THE COLLECTIVE AGREEMENT AND THE SALVATION ARMY POLICY MANUAL**

31.01 The Employer shall provide a copy of the Collective Agreement to each new Employee upon appointment. The Employer shall provide to the Union current and updated hard and electronic copies of the Policy manual.

- 31.02 The Union and the Employer shall equally share the costs of printing the collective agreement. The parties agree to use the lowest cost method of printing.

## **ARTICLE 32 - DURATION OF AGREEMENT**

- 32.01 This Agreement shall come into effect on the date of ratification, and shall remain in effect until March 31, 2028. The Agreement shall remain in force and effect from year to year thereafter unless notice to amend this Agreement is given by either party not more than one hundred and twenty (120) days and not less than sixty (60) days prior to the termination.
- 32.02 Where notice to amend the agreement is given, the provisions of this agreement shall continue in force until a new agreement is signed, or a strike or lockout occurs, whichever occurs first. If negotiations extend beyond the termination of the agreement, any revision in terms mutually agreed upon shall not apply retroactively to that date, unless otherwise specified.
- 32.03 During the term of this Collective Agreement the parties agree that there will be no strike or lockout and there shall be no strike or lockout contrary to the provisions of the *Alberta Labour Relations Code*.

**LETTER OF UNDERSTANDING NUMBER ONE**  
**Between**

**The Salvation Army Edmonton Centre of Hope**  
**(the Employer)**

**and**

**And Canadian Union of Public Employees, Local 474**  
**(the Union)**

**Re: Deletion of Classifications to Schedule A – Wages**

The Employer and Union agree that the classifications below are removed from Schedule "A". If the Employer at any time needs to reinstate any of the following classifications, the previous wage grid and any future wage settlements for the following classification would be applied.

| Schedule "A" Wages<br>Increases, effective<br>April 1, 2025 | <u>Step 1</u> | <u>Step 2</u> | <u>Step 3</u> | <u>Step 4</u> |
|-------------------------------------------------------------|---------------|---------------|---------------|---------------|
| Driver                                                      | \$20.16       | \$20.69       | \$21.18       | \$21.71       |
| Program Navigator                                           | \$24.76       | \$25.40       | \$26.07       | \$26.73       |
| Counselor                                                   | \$26.68       | \$27.37       | \$28.08       | \$30.34       |
| Recreation Therapist                                        | \$40.13       | \$41.24       | \$42.36       | \$43.53       |
| Social Worker                                               | \$41.46       | \$42.43       | \$43.76       | \$44.94       |
| RN/ RPN                                                     | \$51.52       | \$54.80       | \$58.04       | \$61.29       |

## **LETTER OF UNDERSTANDING NUMBER TWO**

**Between**

**The Salvation Army Edmonton Centre of Hope  
(the Employer)**

**And**

**Canadian Union of Public Employees, Local 474  
(the Union)**

During the term of this agreement, the Employer and Union will continue discussions regarding a joint approach to assisting Employees in returning to work.

## **LETTER OF UNDERSTANDING THREE**

### **RE: Article 23 Vacation Transition to Current-Year Accrual & 2027 Transitional Bank**

**Between**

**THE SALVATION ARMY**

**EDMONTON CENTRE OF HOPE (the 'Employer')**

**and**

**CANADIAN UNION OF PUBLIC EMPLOYEES (the 'Union')**

Purpose: To add carryover/payout clarifications in Article 23.02 and transition from prior-year accrual/use in Article 23.01 to current-year accrual/use effective January 1, 2027, while managing previously earned vacation in an orderly fashion. To amend Articles 23.01, 23.02, and 23.04 effective January 1, 2027, which Articles will be formally published in the next Collective Agreement.

1. Effective Date: Effective January 1, 2027, Employees earn and take vacation in the same calendar year (current-year accrual/use).
2. Transition Vacation Bank: A one-time 'Transition Vacation Bank' is created for credits earned during the 2026 calendar year. Credits in this bank are separate from 2027 accruals.

Notwithstanding Article 23.01, for the transition to current-year vacation effective January 1, 2027:

- (i) Any unused vacation earned in the 2026 calendar year shall be placed into a separate bank ("Transition Vacation Bank (2026)") as defined and administered in accordance with the Transition LOU; and
- (ii) Transition Vacation Bank (2026) may be used only in the 2027 calendar year and shall be scheduled and approved in

accordance with Article 23.02 and other applicable vacation scheduling and approval provisions; and

- (iii) Any unused credits in the Transition Vacation Bank (2026) shall lapse on December 31, 2027, and shall be paid out within 60 days, subject to applicable statutory deductions.
- 3. Where conflicts arise between Transition Bank usage and current-year vacation scheduling, the Employer will consult the Union to balance operational needs and employee choice; scheduling rules apply per Article 23.
- 4. The Employer will provide employees with visibility of Transition Bank balances on their pay statements (or via HRIS portal) and provide the Union with semi-annual aggregate reports.
- 5. No employee shall lose previously accrued vacation credits due to this transition; conversion is neutral to entitlement quantity and pay rates.
- 6. Effective January 1, 2027, Articles 23.01, 23.02 and 23.04 shall be amended to read as follows:

### **23.01 Regular Employees**

During each year of continuous service in the employ of the Employer, a Regular Full-time or Part-time Employee shall earn entitlement to a vacation with pay calculated in hours in accordance with the following formula:

|                                    |   |                                    |   |                                                   |
|------------------------------------|---|------------------------------------|---|---------------------------------------------------|
| Hours worked as a Regular Employee | X | The applicable % as outlined below | = | Number of hours of paid vacation time to be taken |
|------------------------------------|---|------------------------------------|---|---------------------------------------------------|

- (a) Four percent (4%) during the first (1st) complete calendar year of employment; or
- (b) Six percent (6%) during the second (2nd) to ninth (9th) complete calendar years of employment; or

- (c) Eight percent (8%) during the tenth (10th) to twenty fifth (25th) complete calendar years of employment; or
- (d) Twelve percent (12%) during the twenty sixth (26th) and subsequent complete calendar years of employment.
- (e) Regular Employees earn and take vacation in the same calendar year (current-year accrual/use).

A Regular Employee shall be entitled to an unbroken period of vacation equal to their entire annual vacation entitlement unless otherwise mutually agreed between the Employer and the Regular Employee.

- (f) Full-time Employees are permitted to carry forward up to maximum of one (1) work week (five (5) days) of unused vacation to the next calendar year. Part-time Employees are permitted to carry forward unused vacation time up to the equivalent of one (1) work week, prorated based on their regular scheduled hours (i.e., their average weekly hours). Any vacation carried forward must be used before the employee's vacation entitlement for the current calendar year.
- (g) Except as provided under the Collective Agreement all earned vacation must be taken on or before December 31<sup>st</sup> of the vacation year.
- (h) Casual and Temporary Employees shall not earn vacation with pay but shall be paid out vacation at the applicable percentage on each pay cheque.

### **23.02 Vacation Planner**

Employees shall submit their vacation requests by March 1<sup>st</sup> of each year. The Employer shall post the vacation schedule by April 1<sup>st</sup> of each year. Where vacation requests are made by March 1<sup>st</sup>, vacation dates shall be allocated based on seniority where it is operationally possible to do so. Requests for vacation which are submitted after March 1<sup>st</sup> will be dealt with on a first-come, first-serve basis, subject to operational considerations.

A Regular Employee who chooses to take vacation in broken periods shall be allowed to exercise a preference as to choice of vacation dates for only one vacation period within a calendar year.

All vacation requests shall be subject to approval by the Employer.

After September 1<sup>st</sup> each year, the Employer may schedule Employees to use outstanding vacation, where operationally required and following reasonable consultation with the Employee, in accordance with this Article.

As per Article 23.01(f) when a Regular Employee has accrued vacation in excess of the permitted carryover amount, if any, and such excess vacation is requested but cannot be scheduled and taken by December 31<sup>st</sup> due to operational requirements or the Employer's denial, the outstanding balance shall be paid out at the Employee's current wage rate through regular payroll no later than January 31<sup>st</sup>.

Where an Employee is on approved long-term medical leave or statutory leave as of December 31<sup>st</sup>, payment of any excess vacation shall be deferred until the Employee returns to active employment, unless otherwise required by legislation.

#### **23.04 End of Employment**

An Employee leaving the service of the Employer at any time before exhausting their vacation credits, shall receive an equivalent cash payout for all earned and unused vacation entitlement.

Where an Employee, upon resignation or termination of employment, has taken vacation in excess of their earned entitlement, the value of the excess vacation shall be deemed an overpayment and may be deducted from any monies owing to the Employee, or otherwise repaid by the Employee to the Employer. The Employer must provide written notice to Employees before deducting these amounts.

7. Duration: This LOU is transitional in nature and expires automatically on March 31, 2028, after payout completion, amendment and publishing the updated Articles 23.01, 23.02 and 23.04 in the Collective Agreement.

**LETTER OF UNDERSTANDING NUMBER FOUR**

**Between**

**The Salvation Army Edmonton Centre of Hope  
(the Employer)**

**and**

**Canadian Union of Public Employees, Local 474  
(the Union)**

**Re: Weekend Scheduling**

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This letter is in regards to Article 12. The Employer will make best efforts to ensure an Employee receives every alternate weekend off.

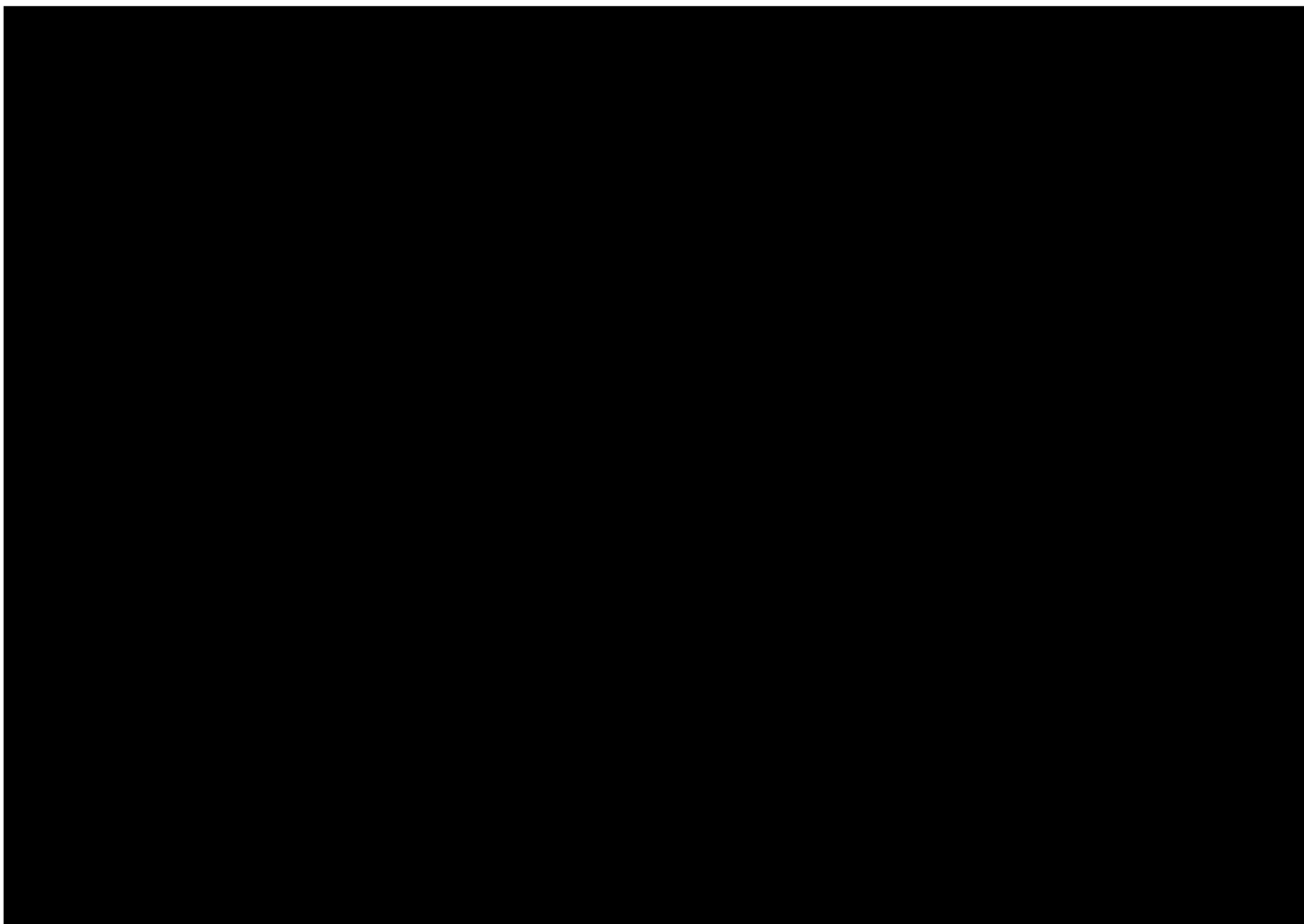
There shall be no violation of Article 12 or this Letter of Understanding where an Employee works a weekend as a result of their own request.

| <b>Schedule A Wages - Increase 2.65%<br/>year 1, effective April 1, 2026</b> | <b>Step 1</b>  | <b>Step 2</b>  | <b>Step 3</b>  | <b>Step 4</b>  |
|------------------------------------------------------------------------------|----------------|----------------|----------------|----------------|
| <b>ADMINISTRATION</b>                                                        |                |                |                |                |
| Administrative Assistant                                                     | <b>\$23.83</b> | <b>\$24.42</b> | <b>\$25.00</b> | <b>\$25.65</b> |
| Administrative Assistant II                                                  | <b>\$25.36</b> | <b>\$25.97</b> | <b>\$26.57</b> | <b>\$27.22</b> |
| Reception                                                                    | <b>\$21.11</b> | <b>\$21.60</b> | <b>\$22.14</b> | <b>\$23.24</b> |
| <b>SUPPORT STAFF</b>                                                         |                |                |                |                |
| Environmental Services Worker                                                | <b>\$19.76</b> | <b>\$20.23</b> | <b>\$20.71</b> | <b>\$21.76</b> |
| Lead Environmental Services Worker                                           | <b>\$20.70</b> | <b>\$21.23</b> | <b>\$21.74</b> | <b>\$22.80</b> |
| Maintenance Worker                                                           | <b>\$21.23</b> | <b>\$21.74</b> | <b>\$22.28</b> | <b>\$23.31</b> |
| Lead Maintenance Worker                                                      | <b>\$21.67</b> | <b>\$22.26</b> | <b>\$22.80</b> | <b>\$23.88</b> |
| Food Services Worker                                                         | <b>\$19.76</b> | <b>\$20.22</b> | <b>\$20.71</b> | <b>\$21.76</b> |
| Lead Cook (Red Seal)                                                         | <b>\$24.05</b> | <b>\$24.61</b> | <b>\$25.17</b> | <b>\$25.77</b> |
| Lead Cook                                                                    | <b>\$21.84</b> | <b>\$22.36</b> | <b>\$22.86</b> | <b>\$23.92</b> |
| Cook                                                                         | <b>\$20.70</b> | <b>\$21.23</b> | <b>\$21.74</b> | <b>\$22.80</b> |
| <b>PROGRAM STAFF</b>                                                         |                |                |                |                |
| Client Services                                                              | <b>\$21.10</b> | <b>\$21.60</b> | <b>\$22.14</b> | <b>\$22.72</b> |
| Client Services Lead                                                         | <b>\$22.02</b> | <b>\$22.57</b> | <b>\$23.11</b> | <b>\$23.74</b> |
| Client Care Support                                                          | <b>\$22.99</b> | <b>\$23.58</b> | <b>\$24.17</b> | <b>\$24.80</b> |
| Client Care Support Lead                                                     | <b>\$23.91</b> | <b>\$24.55</b> | <b>\$25.15</b> | <b>\$25.82</b> |
| Transition Specialist I                                                      | <b>\$25.42</b> | <b>\$26.04</b> | <b>\$26.76</b> | <b>\$27.44</b> |
| Transition Specialist II                                                     | <b>\$32.15</b> | <b>\$32.78</b> | <b>\$33.49</b> | <b>\$34.17</b> |
| Facilitator                                                                  | <b>\$26.86</b> | <b>\$27.53</b> | <b>\$28.27</b> | <b>\$30.54</b> |
| Addictions Counselor                                                         | <b>\$29.55</b> | <b>\$30.30</b> | <b>\$31.09</b> | <b>\$33.59</b> |
| Recreation Assistant                                                         | <b>\$25.36</b> | <b>\$25.97</b> | <b>\$26.57</b> | <b>\$27.22</b> |
| Health Care Aide (HCA)                                                       | <b>\$25.36</b> | <b>\$25.97</b> | <b>\$26.57</b> | <b>\$27.22</b> |
| Licensed Practical Nurse (LPN)                                               | <b>\$31.44</b> | <b>\$32.53</b> | <b>\$33.67</b> | <b>\$37.21</b> |

| <b>Schedule A Wages - Increase 3.0%<br/>year 2, effective April 1, 2027</b> | <b>Step 1</b>  | <b>Step 2</b>  | <b>Step 3</b>  | <b>Step 4</b>  |
|-----------------------------------------------------------------------------|----------------|----------------|----------------|----------------|
| <b>ADMINISTRATION</b>                                                       |                |                |                |                |
| Administrative Assistant                                                    | <b>\$24.54</b> | <b>\$25.16</b> | <b>\$25.75</b> | <b>\$26.42</b> |
| Administrative Assistant II                                                 | <b>\$26.12</b> | <b>\$26.75</b> | <b>\$27.36</b> | <b>\$28.03</b> |
| Reception                                                                   | <b>\$21.74</b> | <b>\$22.25</b> | <b>\$22.80</b> | <b>\$23.94</b> |
| <b>SUPPORT STAFF</b>                                                        |                |                |                |                |
| Environmental Services Worker                                               | <b>\$20.36</b> | <b>\$20.83</b> | <b>\$21.33</b> | <b>\$22.41</b> |
| Lead Environmental Services Worker                                          | <b>\$21.32</b> | <b>\$21.87</b> | <b>\$22.39</b> | <b>\$23.48</b> |
| Maintenance Worker                                                          | <b>\$21.87</b> | <b>\$22.39</b> | <b>\$22.95</b> | <b>\$24.01</b> |
| Lead Maintenance Worker                                                     | <b>\$22.32</b> | <b>\$22.93</b> | <b>\$23.48</b> | <b>\$24.59</b> |
| Food Services Worker                                                        | <b>\$20.36</b> | <b>\$20.82</b> | <b>\$21.33</b> | <b>\$22.41</b> |
| Lead Cook (Red Seal)                                                        | <b>\$24.77</b> | <b>\$25.34</b> | <b>\$25.92</b> | <b>\$26.54</b> |
| Lead Cook                                                                   | <b>\$22.50</b> | <b>\$23.03</b> | <b>\$23.55</b> | <b>\$24.63</b> |
| Cook                                                                        | <b>\$21.32</b> | <b>\$21.87</b> | <b>\$22.39</b> | <b>\$23.48</b> |
| <b>PROGRAM STAFF</b>                                                        |                |                |                |                |
| Client Services                                                             | <b>\$21.73</b> | <b>\$22.25</b> | <b>\$22.80</b> | <b>\$23.41</b> |
| Client Services Lead                                                        | <b>\$22.68</b> | <b>\$23.24</b> | <b>\$23.81</b> | <b>\$24.45</b> |
| Client Care Support                                                         | <b>\$23.68</b> | <b>\$24.29</b> | <b>\$24.90</b> | <b>\$25.55</b> |
| Client Care Support Lead                                                    | <b>\$24.62</b> | <b>\$25.29</b> | <b>\$25.90</b> | <b>\$26.59</b> |
| Transition Specialist I                                                     | <b>\$26.18</b> | <b>\$26.82</b> | <b>\$27.57</b> | <b>\$28.26</b> |
| Transition Specialist II                                                    | <b>\$33.11</b> | <b>\$33.76</b> | <b>\$34.50</b> | <b>\$35.20</b> |
| Facilitator                                                                 | <b>\$27.66</b> | <b>\$28.36</b> | <b>\$29.11</b> | <b>\$31.46</b> |
| Addictions Counselor                                                        | <b>\$30.43</b> | <b>\$31.21</b> | <b>\$32.02</b> | <b>\$34.59</b> |
| Recreation Assistant                                                        | <b>\$26.12</b> | <b>\$26.75</b> | <b>\$27.36</b> | <b>\$28.03</b> |
| Health Care Aide (HCA)                                                      | <b>\$26.12</b> | <b>\$26.75</b> | <b>\$27.36</b> | <b>\$28.03</b> |
| Licensed Practical Nurse (LPN)                                              | <b>\$32.38</b> | <b>\$33.50</b> | <b>\$34.68</b> | <b>\$38.32</b> |

**CANADIAN UNION OF PUBLIC  
EMPLOYEES LOCAL 474**

**THE SALVATION ARMY  
EDMONTON CENTRE  
of HOPE**



**Signed July this 27 day, 2026.**

