PROPOSED AGENDA

NATIONAL SOCIAL SERVICES MEETING

MAKING OUR VOICES HEARD

November 21-23, 2007 Ottawa Marriott

Wednesday, November 21, 2007

5:00pm – 6:30pm **Registration**

Outside Victoria Ballroom, 2nd Floor

6:30pm – 8:30pm Welcome and Introductions

Michael Lanier, Co-chair Rebekah Condon, Co-chair

Equality Statement

Paul Moist, CUPE National President

Keynote Speaker

Dr. Linda Duxbury, Expert on Work-Life Balance and Professor at Carleton University – Eric Sprott School

of Business Q & A

Victoria Ballroom, 2nd Floor

8:30pm - Wine and Cheese Reception

Victoria Gallery, 3rd Floor

Thursday, November 22, 2007

9:00am – 9:15am Welcome and Introductions

Agenda overview

9:15am – 10:15am Panel Discussion

Making Our Voices Heard on Recruitment and Retention: addressing issues of wages, benefits, pensions, workload, stress and violence in the CUPE

social services sector.

Moderator: Morna Ballantyne,

Managing Director, Union Development

Panelists: Joanne Mountney

President, CUPE Local 3481 (SK)

Guy Jolicoeur

President, CUPE Local 5425 (QC)

Jackie Dwyer

CUPE Multi-Sector Pension Plan

(MSPP)

Mark Stevens

Unit Chair, CUPE Local 1936 (BC)

10:15am – 10:30am Lifestyle Break

10:30am – 12:00pm **Workshop**

Making Our Voices Heard on Recruitment and Retention: addressing issues of wages, benefits, pensions, workload, stress and violence in the CUPE

social services sector.

12:00pm – 1:00pm **Lunch Served**

Outside Victoria Ballroom, 2nd Floor

1:00pm – 2:15pm **Speaker**

Françoise David, Québec Solidaire

Making Our Voices Heard - Communication and

Advocacy in Social Services.

Q & A

Victoria Ballroom, 2nd Floor

2:15pm – 2:30pm Lifestyle Break

2:30pm – 4:00pm **Workshop**

Making Ourselves Heard - Communication and

Advocacy in CUPE Social Services.

Friday, November 23, 2007

9:00am – 10:30am **Jurisdictional Meetings**

Child Protection Workers *Laurier Room, Lower Level*

Child Care Workers – early learning and child care – *Wellington Room, 3rd Floor*

Community Agencies Workers – shelters, employment and training, immigration, multi-service, transitional services, children's mental health, housing *Victoria Ballroom*, 2nd Floor

Community Living and Residential Group Homes Dalhousie Room, 3rd Floor

Social Assistance Workers Rideau Room, 3rd Floor

10:30am – 10:45am Lifestyle Break

10:45am – 12:00pm **Presentation of Social Services Snapshot**

Joe Courtney

Senior Officer, CUPE Research Branch

Closing Remarks Claude Généreux,

CUPE National Secretary-Treasurer

Membership Feedback

From jurisdictional meetings, general comments on meeting, sector issues, snapshot.

Noon Adjournment

:nr/cope491 November 19, 2007